

Real Faces. Real Voices. Real Women in Healthcare.



Janet Odens

Laboratory Receptionist

Q: Why are you passionate about your job?

A: I am passionate about my job because I love to help people. It's important to me to be cheerful and to have a smile on my face in the hopes of brightening someone's day. People may not be having the best day when they come into the clinic, but I try to give them the most positive experience they can get while being in the lab area.

Q: What changes have you seen since you started?

A: I have seen many changes since I started. The first is in patient flow. So many more patients are being seen at the clinic now than just ten years ago. People are staying and seeing a hometown doctor instead of traveling to see an out-of-town doctor. The clinic has expanded and has more doctors now to see all of our patients. I've also seen more technology come into the clinic, such as our new lab computer system. It's an easier and more efficient way for us to help our patients get test results back in a timely manner.

Q: Why do you love working for Yankton Medical Clinic?

A: I love working at Yankton Medical Clinic because we are like family. We take care of each other. Having good care so close to home says a lot about a place. I am able to bring my own family into the clinic and get the care we need here instead of going elsewhere. I love working at the clinic where I know I can make a difference.



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