



**Our Employees – Dedicated to their Careers and Community**  
 THANK YOU TO ALL OUR EMPLOYEES FOR YOUR HARDWORK AND DEDICATION.  
 WE APPRECIATE EACH ONE OF YOU!

**A APPLIED ENGINEERING INC.**



*Only the*  
**TOP 10%**  
**OF HOSPITALS**  
**IN THE NATION**  
*provide an outstanding patient experience*

**avera**  
**AVERA SACRED HEART HOSPITAL IS ONE OF THEM.**

Avera Sacred Heart Hospital received the 2011 HealthGrades® Outstanding Patient Experience Award™. Using HCAHPS satisfaction data, 3,797 hospitals in the country were analyzed to determine the top 10% in providing exemplary service to patients.

Avera Sacred Heart Hospital is one of only 339 hospitals nationwide and one of only three hospitals in South Dakota recognized for this award.

Now, when you're at Avera Sacred Heart Hospital you'll not only feel like you're having an outstanding patient experience — **you'll know it.**

**Avera**   
 Sacred Heart Hospital

  
 HEALTHGRADES®

[www.AveraSacredHeart.org](http://www.AveraSacredHeart.org)